

Achieving Superior Voice Quality and Enhanced Communication

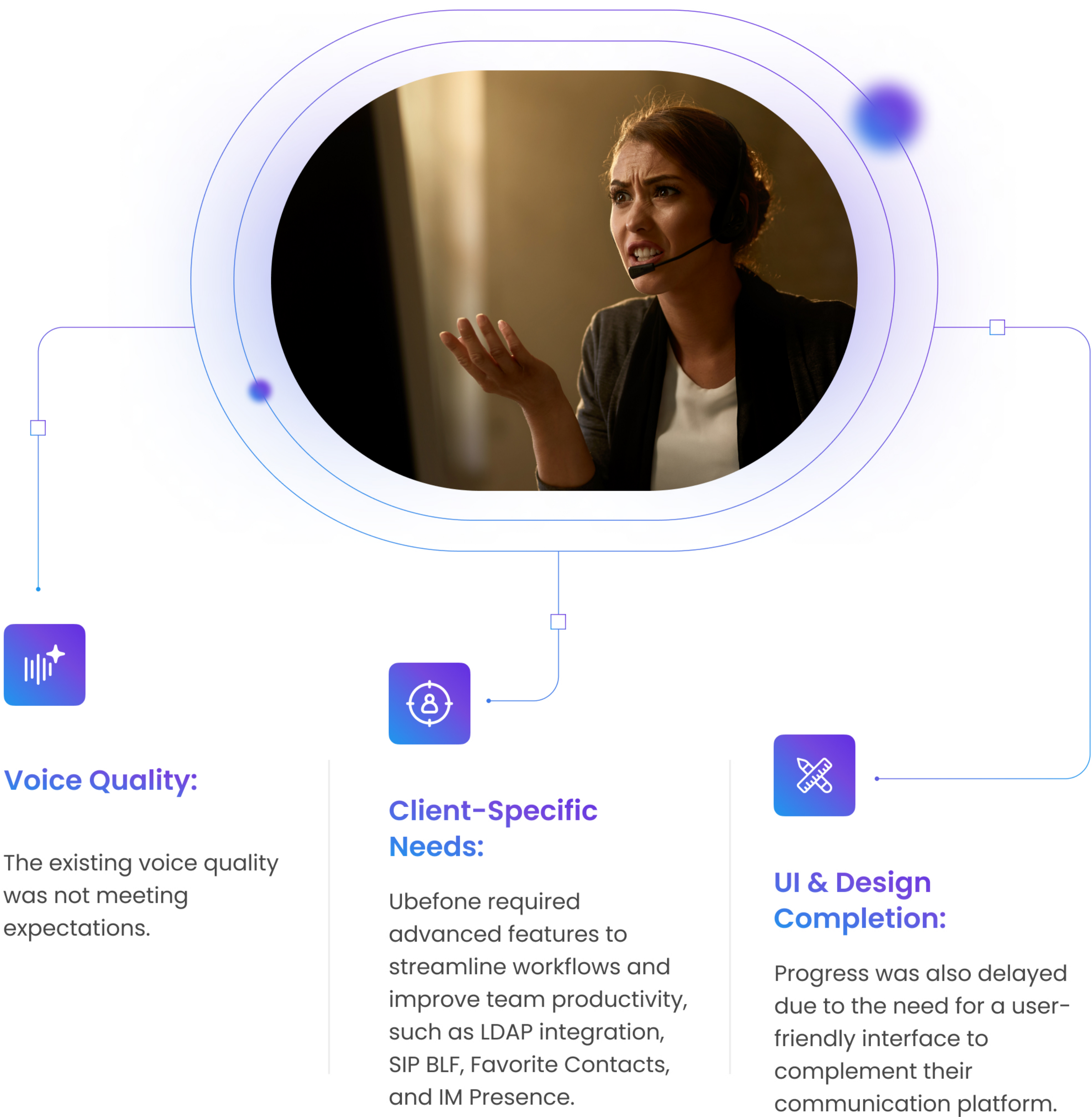


Introduction:

Ubefone is a leading telecommunications provider in France, specializing in delivering innovative communication solutions to its customers. The company faced challenges in maintaining high-quality voice services while meeting evolving customer expectations. Ubefone sought a reliable partner who could address their technical needs and elevate their overall user experience. Tragofone stepped in to tackle these challenges and deliver exceptional results.

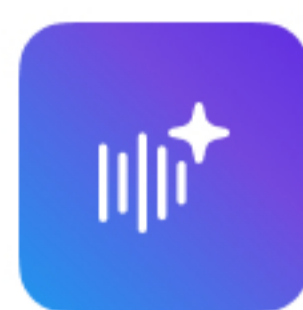
The Challenge

Ubefone faced several hurdles:



The Solution

Ubefone chose Tragofone for its proven expertise in delivering VoIP solutions tailored to client needs. The implementation process included:



Achieving Superior Voice Quality

Extensive research and fine-tuning of settings allowed Ubefone to surpass Counterpath in voice clarity, even in challenging network environments.



Collaborative Development:

Tragofone worked closely with Ubefone’s team, listening to their needs and providing personalized support during the implementation phase.



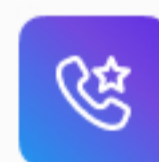
Custom Feature Development:

Special features were implemented to meet Ubefone’s unique requirements, including:



LDAP Integration

For centralized directory management.



Favourite Contacts

To improve accessibility and productivity.



SIP BLF (Busy Lamp Field)

For real-time call monitoring and status updates.



IM Presence

For better team collaboration and communication.

The Results

Enhanced Voice Quality: Ubefone confirmed that their voice quality had significantly improved, setting a new benchmark for their communication services.



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"I can say for sure that the Ubefone voice quality is now better than before. Bravo as we say in France." Patrick Genetemann (CEO & Founder, Ubefone)



Feature-Rich Platform: The introduction of LDAP, SIP BLF, Favorite Contacts, and IM Presence elevated Ubefone’s capabilities, enabling smoother workflows and better team communication.



Improved Efficiency: With superior call quality and advanced features, Ubefone has strengthened its competitive position in the telecommunications market.



Client Satisfaction: The feedback from Ubefone highlighted their appreciation for Tragofone’s patience, collaborative approach, and dedication to excellence.

Conclusion

Tragofone's tailored VoIP solutions empowered Ubefone to overcome its challenges and achieve superior voice quality and operational efficiency. With the addition of customized features and ongoing support, Ubefone now provides a seamless communication experience for its clients.

“

Thank you for bearing with Thomas and me, and thank you for your patience and for listening to us.

”

Patrick Genetemann (CEO & Founder, Ubefone)

Ubefone’s success story stands as a testament to Tragofone’s commitment to delivering exceptional solutions for its clients.

“

CLIENT
TESTIMONIAL

Tragofone's softphone solution has significantly enhanced our service with its unparalleled call quality and seamless integration. Their exceptional support and customization options have led to increased customer satisfaction and loyalty.

”



Patrick Gentemann
UBEFONE, CEO & FOUNDER

Snapshots of Ubefone Powered by Tragofone

